

Winter 2021 • JUNE - AUGUST

Nillumbik



NEWS



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Trail on track

Have you taken a walk or ride along the extension to the Diamond Creek Trail yet?

The first stage of the extension opened to the public in March. The shared-use path runs 2.5km from Luscombe Drive in Diamond Creek to Wilson Road in Wattle Glen.

Construction of the 3km second stage from Wattle Glen to Hurstbridge is well underway and due for completion in the first quarter of 2022.

Helen Legg of Nillumbik Trailblazers said the community was incredibly excited to see the trail become a reality.

“It’s been a long-term community effort to advocate for this trail,” she said. “It’s a strong example of what the community, council and government can do working side by side. It’s great for the economy, passive tourism, and local small businesses. This project has had strong community support.”

Andrew Bakos from Council’s Trails Advisory Committee said the new trail was a fantastic outcome for the community.

“It’s great for families, for commuters and promotes the important mental health benefits of getting back to nature.”

Stay up to date on the progress of Stage 2 at nillumbik.vic.gov.au/diamond-creek-trail

Funding boost for new capital works projects

Parkland and skate park the big winners

Nillumbik Shire Council has received \$2 million in Victorian Government funding to implement the Graysharps Road Open Space Precinct Plan in Hurstbridge.

Minister for Local Government, Shaun Leane, made the announcement during a visit to turn the first sod on the \$1.7 million redevelopment of the Hurstbridge Community Multi-Use Facility on 18 May.

Mayor Peter Perkins welcomed the news of the Growing Suburbs Fund grant to revitalise what will become a key gateway to Hurstbridge.

“Once the Diamond Creek Trail extension opens next year, we expect up to 350,000 visitors a year to this area,” he said.

“Council has committed a further \$925,000 to resurface the netball courts here as part of the masterplan.”

During his visit to Nillumbik, Minister Leane also toured the Diamond Valley Library, which is undergoing a \$1.27 million upgrade. The project, funded by the Victorian Government, Council and Yarra Plenty Regional Libraries, is due to be completed shortly.

In other news, the Eltham Skate Park will be upgraded with a \$300,000 Parks Revitalisation Grant from the Victorian Government and \$512,000 from Council.

Have your say on the concept plan for the upgrade at participate.nillumbik.vic.gov.au/eltham-skate-park



Mayor Peter Perkins, Nillumbik Councillors and community members join Local Government Minister Shaun Leane and Yan Yean MP Danielle Green at the sod turning.

Find out more about all our major projects at nillumbik.vic.gov.au/capital-works



Spotlight on local sport

Work has started on not one, but six major infrastructure projects, putting the spotlight on local sport in Nillumbik.

Nillumbik Mayor Peter Perkins, Cr Geoff Paine and Cr Richard Stockman joined Eltham MP Vicki Ward and local sporting clubs (pictured left) to turn the first sod on the \$2.16 million Diamond Creek Netball Courts resurfacing project in May as well as \$1.6 million in lighting upgrades for five sporting grounds.

The lighting upgrades are at:

- The Eltham Lower Park front oval
- Bridge Street Reserve
- Hurstbridge East Oval
- Diamond Hills Reserve
- The Diamond Creek Netball Courts.

The projects are funded by the Victorian Government through Sport and Recreation Victoria’s Community Sport Infrastructure Stimulus Program and Council.



The new entrance, reception/kiosk area and four new courts (top); the concrete is poured.

Bird's-eye view shows sports centre progress

The Civic Centre precinct has been a hive of activity lately with the \$16.5 million redevelopment of the Diamond Valley Sports and Fitness Centre really starting to take shape

Construction of the four new courts is progressing quickly, with the roofing, walls and concrete pour completed. A new entrance and new administration building opens to a reception and kiosk area with an amazing viewing platform looking over the new courts.

The revamp of the existing building is a big part of the project, with extensive works required to meet current safety and building compliance regulations. We look forward to this being reopened soon.

The good news is the entire redevelopment is on track for completion later this year.

Aligned Leisure is working on initiatives to rejuvenate the health and wellness offering, such as 24/7 gym access, to coincide with the full facility re-opening.

Head to diamondvalleysfc.com.au to register for updates and special offers.

The project is being funded with \$6 million from Council, and by the State Government through \$8 million from Sport and Recreation Victoria and \$2.5 million from the Growing Suburbs Fund (Department of Jobs, Precincts and Regions).

Stay up to date about the project at nillumbik.vic.gov.au/dvsfc



from the Mayor

Welcome to the winter edition of *Nillumbik News*.

Congratulations and welcome to the members appointed to our very first Nillumbik Youth Council.

These young leaders will bring a different perspective to Council decision-making and we look forward to working with them.

The community infrastructure building boom continues in Nillumbik.

We recently “turned the first sod” of the Diamond Creek Netball Court surface upgrade, lighting upgrades for five sports grounds across Nillumbik, Diamond Creek Trail from Wattle Glen to Hurstbridge and the Hurstbridge Multi-use Activity Centre.

We’ve also received Victorian Government funding for projects including the implementation of the Graysharps Road Open Space Precinct Plan and an upgrade to the Eltham Skate Park.

We officially opened the Diamond Creek Regional Playspace and Tram Café in March. It was great to recognise the groups and individuals who have devoted time and expertise to these projects.

Volunteers are the backbone of our community and during National Volunteer Week we recognised their enormous contribution. Thanks to the thousands of volunteers in Nillumbik for the important work they do for us all.

In May, I opened the Nillumbik Prize for Contemporary Art 2021 Finalist Exhibition at Montsalvat and was honoured to present the Mayor’s Choice Award to sculptor Clive Murray-White from Hurstbridge. Congratulations also to James Nguyen, who won the Open award, and Eltham artist Nusra Latif Qureshi, who won the Local award.

Finally, we continue to seek your input on a range of key strategies and policies this year. Your opinions are important to us so please keep an eye out on our community engagement website Participate Nillumbik at participate.nillumbik.vic.gov.au

Cr Peter Perkins
Mayor Nillumbik Shire Council



Shopping local a real winner this winter

During the COVID-19 lockdown periods shopping local became the new normal and businesses are keen to see this remain the case

Reconnect

The End of Financial Year Networking Event will be held on Thursday 17 June at the Diamond Creek Hotel and all Nillumbik-based businesses are invited to attend.

The event will feature keynote speaker John Gawne, from local business Resilient Services, who will speak about business resilience as we emerge from the pandemic.

This is a great opportunity to meet and network with other local businesses.

Book your ticket online.
nillumbik.vic.gov.au/business

To continue to support our local businesses as they emerge from the impact of the pandemic, Council is running a Shop Local campaign to showcase our amazing business community.

The campaign includes a series of competitions offering the chance to win unique Nillumbik experiences each week until the end of August via the **@visitnillumbik** Instagram and Facebook pages.

Funded by Council, we will be giving away vouchers to enjoy local experiences and venues. Follow **@visitnillumbik** for all the details for your chance to win.

The campaign includes messaging encouraging people to 'Shop in Our Shire' this winter. From boutique clothing and homewares stores to cafés and restaurants (and everything in between), Nillumbik offers locals and visitors a diverse shopping experience.



We'll be putting the spotlight on local businesses, and Nillumbik businesses are encouraged to get involved by emailing business@nillumbik.vic.gov.au

Big achievers

We are pleased to announce the Nillumbik nominees for the 2021 NorthLink Northern Business Achievement Awards in June.

M&M Printworks

Established in 1995, this Research business employs many locals while providing printed items for local industry and community groups with a focus on sustainability.

Restaurant St Lawrence

The Hurstbridge restaurant is owned by two chefs, Daniel and Emily, who grew up in the area. Their aim is to serve produce which has low food miles and is in its seasonal prime. Home-grown produce is the feature on a seasonal, ever changing menu.

Young Achiever – Benny Archer

Gallery 7six5

After a period of unemployment, Benny took to art therapy to help manage his mental health. He has realised his dream of creating art and operating his own studio with a new gallery in Watsons Creek where he proudly exhibits and supports local Nillumbik artists.



Bold and bright: Our **Women in Business** networking event was held in March when we launched Council's inaugural Women In Business Mentoring Program. We heard from guest speaker Suz Chadwick about how to confidently create bold brands and profitable businesses.

Getting creative

To support creative businesses develop and thrive, a tailored workshop program has been established. The program offers marketing, finance, digital content creation and business planning courses.

nillumbik.vic.gov.au/business





ABOVE James Nguyen's *The Camelia Economy*.



ABOVE Mayor Peter Perkins presents local artist Nusra Latif Qureshi with her award; the winning artwork – *Remnant Blessings-I*.

All eyes on the Prize

For the first time, the Nillumbik Prize for Contemporary Art has been awarded to a digital artist

James Nguyen, of Murumbeena, was awarded the \$20,000 prize for his moving image, *The Camelia Economy*, at the opening of the Finalist Exhibition at Montsalvat on 6 May.

The 20-minute, 29-second moving image tells the story of a handful of seeds given to the artist by his late grandmother on his return to Vietnam.

In Australia, his family grew the seeds into tea plants which they use to trade and swap with community, symbolising the preservation of their culture of storytelling, care and entrepreneurship that has survived war and political exile.

The \$10,000 local prize was won by Eltham artist Nusra Latif Qureshi for *Remnant Blessings-I*, an acrylic, graphite, gouache and gold on illustration board.

Forty established and emerging artists from across Australia were selected from 323 entries for the Finalist Exhibition, responding to the theme 'Return'.



Sculptor Clive Murray-White, of Dunmoochin in Cottles Bridge, took out the \$500 Mayor's Award for his work (pictured, left), *Assisted Suiseki No: 9*.

Mayor Peter Perkins said this year marked the 17th anniversary of the prize. "Congratulations to the winners and all the finalists for their impressive and inspiring works."

The open and local prizes are acquisitive and will be included in the Nillumbik Shire Art Collection.

The Finalist Exhibition is on at Montsalvat until 1 July. Entry is free. Visitors can vote for the People's Choice Award, announced 15 July.

nillumbik.vic.gov.au/npca

Pulse check for the arts

The arts have long formed part of the heart and soul of the Shire of Nillumbik.

Nillumbik Shire Council is developing a new Arts and Culture Strategy and is seeking your input.

Artbeat – a pulse check for Arts and Culture in Nillumbik – provides a number of ways to share your thoughts on arts, culture and creativity.

Everyone who completes an online survey at participate.nillumbik.vic.gov.au/arts-culture goes in the draw to win tickets to Montsalvat or one of three \$100 prepaid credit cards. The survey closes 30 June 2021.

You can attend a focus group session in June with live entertainment and free coffee and tea. Bookings essential at participate.nillumbik.vic.gov.au

You can also speak with our Arts and Cultural Development Team directly at artsinfo@nillumbik.vic.gov.au



Focus Group Sessions

- 
Saturday 12 June
10.30am-12.30pm
 Edendale Community Environment Farm, Eltham North
6.30pm-8.30pm
 Anglers Club, Hurstbridge
- 
Sunday 13 June, 1pm-3pm
 St Andrews Community Centre
Sunday 13 June, 6pm-8pm
 Plenty Hall
- 
Monday 14 June
10.30am-12.30pm
 Eltham Little Theatre
6.30pm-8.30pm
 Montsalvat Great Hall
- 
Tuesday 15 June, 4pm-6pm
 Araluen

STAY IN TOUCH

There are a number of ways you can stay in touch with us.



COVID updates

nillumbik.vic.gov.au/covid-19



Customer Service desk

Nillumbik Shire Council
Civic Drive,
Greensborough

Our customer service desk is open 9am-5pm, Monday to Friday.



Customer Service call centre

Our customer service team is available to assist with your enquiries on 9433 3111, 8.30am-5pm, Monday to Friday.



Our website

You can conduct many items of council business on our website at nillumbik.vic.gov.au



Live Chat

Our Live Chat on our website can assist with your queries.



News

You can find out the latest news and sign up to receive our news releases at nillumbik.vic.gov.au/news



Social media

Find out the latest news, information about services, events and local alerts on Facebook, Instagram, LinkedIn.



e-newsletters

We have regular e-newsletters providing news and information about the Arts, Business, Disability Inclusion, Environment and Living & Learning Nillumbik. Sign up at nillumbik.vic.gov.au/newsletters

Youth taking the lead

Nillumbik has a new generation of decision-makers with the first Youth Council appointed in March

The 15 members of the Youth Council are Taj Andreetta, Joseph Bowman, Cavan Cartwright, Bailey Cumming, Orianna Edmonds, Kirra Imbriano, Imogen Jaques, Brianne Keogh, Maali Kerta-Rice, Maverick Knight, Jack Linehan, Katie O'Brien, Indiana Sandwell, Fieke van der Kamp, and Lachlan Wadsworth.

Fieke van der Kamp was elected the first Youth Mayor and Jack Linehan Youth Deputy Mayor.

Aged 15 to 25 years, the Youth Councillors are passionate about their community and will represent the views, ideas and needs of young people.

Youth Mayor Fieke van der Kamp said she wanted to help make a difference.

"I'm passionate about the environment and reversing climate change, and also about allowing others to find, do and have access to whatever they are passionate about, whether it be art, music, drama, sport or nature," she said.

Deputy Mayor Jack Linehan said: "I'm humbled and honoured to be able to support the youth in the local community."

The Youth Council will soon start engagement on a new Youth Strategy. Visit nillumbikyouth.vic.gov.au



Youth Deputy Mayor Jack Linehan and Youth Mayor Fieke van der Kamp.

Young women recognised

Some of Nillumbik's most outstanding young women were recently recognised at Nillumbik Shire Council's Young Women Leader Awards.

The awards, which were presented at our annual International Women's Day event, celebrate the significant achievements of young women in the Nillumbik community. The awards were announced in the following categories:

- **Young Woman of the Year** – Madeleine Cameron
- **Young Creative Leaders** – Luna The Moon
- **Young Sports Leader** – Shania John
- **Young Business Leader** – Brittany Reukers.



Young Woman of the Year Madeleine Cameron.

Mayor Peter Perkins congratulated the young women and thanked them for their significant contributions to the community.

Find out more about our young women leaders at nillumbik.vic.gov.au/young-women-leaders


Meet our first Nillumbik Youth Council

We asked our young leaders what they hope to achieve during their term on the new council



Taj Andreetta
Age 16

“
Get everyone involved in the skate park scene.



Joseph Bowman
Age 19

“
I hope to improve the facilities for the BMX community in Nillumbik.




Cavan Cartwright
Age 16

I'd like to find ways to achieve better-quality of living for young people in Nillumbik while conserving our environment.




Bailey Cumming
Age 15

“
To involve and support local youth in local activities.



Orianna Edmonds
Age 21

I hope to be able to improve and diversify the opportunities available to young people and inspire them to recognise their rights and responsibilities in our community.




Kirra Imbriano
Age 16

It will give me a platform to discuss and understand issues from all perspectives. I can't wait to help out in the community and reach out to as many people as I can.



Imogen Jaques
Age 15

“
I hope to spread awareness about climate change and create a positive environment for young people.



Brianne Keogh
Age 23

I want to address the issues facing women in the media, support more young people in leadership roles and emphasise the importance of women's sport.



Maali Kerta-Rice
Age 15

“
I hope to make a difference in the community that will benefit everyone.




Maverick Knight
Age 23

I wish to bring more events to the community that encourage youth engagement and a sense of community connectedness.



Jack Linehan
Nillumbik Deputy Youth Mayor
Age 24

I wish that every child has access to leadership opportunities which will enable them to flourish and learn valuable life skills.



Katie O'Brien
Age 21

I hope to involve young people in community and political issues. I want to make sure young voices are heard loud and clear at every opportunity.



Indiana Sandwell
Age 16

“
I hope to keep the youth of Nillumbik informed, involved and included in our community.



Fieke van der Kamp
Nillumbik Youth Mayor
Age 16

I'd like to help the environment, through teaching others in the community how they can help combat climate change, and empower others to follow their passions.



Lachlan Wadsworth
Age 19

“
My main focus is to try to get more all-abilities football groups happening around Nillumbik Shire and the North.



Regulation for earthworks

Clean fill dumping in the green wedge could soon be regulated if a proposed amendment to the Nillumbik Shire Planning Scheme is successful.


At Council's request, the Victorian Planning Minister has authorised the preparation of Amendment C131Nill to the Planning Scheme to seek to regulate earthworks in the green wedge.

If approved, the amendment, which applies to the Green Wedge Zone and Rural Conservation Zone, will require a permit for earthworks involving the receipt, importation, stockpiling or placement of more than 100 cubic metres of fill.

It is on public exhibition on Council's Participate Nillumbik website where submissions can be made until 3 June 2021.

Mayor Peter Perkins said the large-scale dumping of clean fill had become a significant issue across the Shire as seen more recently in Chapel Lane, Doreen.

"I would like to reassure landowners that the amendment will not interfere with normal farming practices that generally involve less than 100 cubic metres of fill, but will give Council greater powers to regulate large-scale soil dumping in our beloved Green Wedge."

 Stay up-to-date at participate.nillumbik.vic.gov.au/c131

Shaping our future

Thanks to everyone who took part in Our People Our Place Our Future community engagement project

We heard from more than 2000 people during our consultation program that will help inform a set of key strategic planning documents. We wanted to know what was important to our community in relation to their wellbeing, neighbourhood and surrounds now and into the future.

The top 'people' priorities were:

1. Inclusion – opportunities for all, accessible community and health services, support for children and families
2. Mental and physical wellbeing, active lifestyles
3. Education and lifelong learning, local business mix.

The top 'place' priorities were:

1. Public amenities, parks and playgrounds, clean and inviting spaces
2. Housing – protection of local heritage, eco-friendly design and ageing in place
3. Open space and sustainability.

Community connection and social inclusion were considered very important. Life-long learning, volunteering, social and sporting groups were seen as key to community




connection along with easier access to public and community transport. Encouraging outdoor activities was valued as important for physical and mental health.

High value was given to Nillumbik's Green Wedge and the natural bushland environment.

We are now using community feedback to develop a Council Plan, Community Vision, Health and Wellbeing Plan and Financial Plan. These draft documents will go on public exhibition from July to September prior to final adoption in October.

To keep up to date with the project or to download a copy of the engagement findings report go to participate.nillumbik.vic.gov.au/our-future.

 Stay informed! Sign up to Participate Nillumbik today at participate.nillumbik.vic.gov.au



An artist's impression of the corner of Main Road and Arthur Street, Eltham.

New \$5m plan to cut traffic

A new project to reduce traffic congestion in the Eltham Activity Centre is being funded with \$5 million from the Federal Government.

The Urban Congestion Fund project will include a range of transport improvements to create a more pedestrian-friendly and connected Eltham activity centre. The initiatives will encourage more sustainable ways of travelling including public transport

and walking in an effort to ease traffic congestion in the area.

Concept drawings are being finalised in preparation for community consultation soon, subject to Council endorsement.

You can register to stay informed about this project at our Participate Nillumbik website, participate.nillumbik.vic.gov.au/congestion-busting

Animal care a pet concern

We are a shire that loves our pets, with approximately 11,000 registered dogs and 3000 registered cats across Nillumbik.

Managing and caring for dogs and cats in the municipality is important and we are seeking your views on this issue as we prepare our new Domestic Animal Management Plan (DAMP) for 2022-26.





Key areas for discussion include:

- Cat ownership and management
- Pound services
- Microchipping, desexing and registering pets
- Managing nuisance animals.

To have your say, complete the survey at participate.nillumbik.vic.gov.au/damp by 25 June or attend a pop-up session below.

Pop-up sessions

-  **Saturday 5 June, 9am-12pm**
Diamond Creek Community Centre
-  **Sunday 6 June, 8.30am-1pm**
Hurstbridge Market
-  **Monday 7 June, 2.30pm-5.30pm**
Aqueduct Trail, Ingrams Rd, Research
-  **Tuesday 8 June, 11am-2pm**
Eltham Town Square
-  **Tuesday 8 June, 3pm-5.30pm**
Eltham North Adventure Playground

-  **Wednesday 9 June 12.30pm-2.30pm**
St Andrews Community Centre
-  **Saturday 12 June, 8am-2pm**
St Andrews Market
-  **Sunday 13 June, 10am-1pm**
Diamond Creek off-leash dog park
-  **Saturday 19 June 9.30am-12.30pm**
Diamond Creek Community Centre



Get involved in the discussion and have your say at participate.nillumbik.vic.gov.au/damp and participate.nillumbik.vic.gov.au/local-laws



Local Law Review

Council is also undertaking a once in 10-year review of our Local Laws.

Along with a range of amenity controls, Local Laws seek to regulate some animal management matters.

A discussion paper is now available for comment on Participate Nillumbik, participate.nillumbik.vic.gov.au/local-laws.

Discussion points include:

- Regulating the use of drones over private and public land
- A prohibition on fencing that could be harmful to wildlife
- A prohibition on single-use plastics at Council-endorsed events
- More robust controls relating to barking dogs
- Restricting the use of glyphosates within the municipality.

Annual survey results released

The results of the annual community survey have been released and are available on our website.

The 10th annual survey, designed to measure community satisfaction with a range of Council services, facilities and activities, was conducted in February by Metropolis Research.

The challenges of the pandemic have been reflected in the results, with the overall

satisfaction with Council performance dropping slightly by 1.5 per cent compared to last year. The services with which residents were most satisfied were libraries, children's services and green waste collection.

The top issues were traffic management, roads maintenance and repairs, bushfire management and prevention, building, planning and development, and rates.

nillumbik.vic.gov.au/annual-survey



Action on climate plan

Work is continuing on the development of our Climate Action Plan with the results of our initial community consultation available on Participate Nillumbik.

Almost 800 people completed the survey and 93 per cent said climate change is an important issue.

Eighty-eight per cent told us that Council operations should be net zero emissions by 2030 or sooner and 87 per cent said the Nillumbik community should be net zero emissions by 2050 or sooner.

The survey also showed that the top five actions the community believe Council should be working on are:

- Planning for the increasing risk of fire
- Planning for the increasing health impacts of climate change
- Planning and advocating for sustainable transport
- Planning for the effect of climate change on local animals and plants, and
- Buying sustainable products and services.

The key to addressing climate change is working with our community. We look forward to sharing further progress of this important plan with you.



Stay up-to-date at participate.nillumbik.vic.gov.au/climate-action

Keeping farmland thriving

Managing rural land is rewarding but hard work.

As people age, keeping a farm productive and managing weeds, pest animals and the fire season can become especially overwhelming. At the same time, new farmers struggle to access land and expertise to get started.

We are starting a project where interested community members will work together with Council to design solutions that work for our region.

The aim is to improve rural land management, bolster Nillumbik's food economy, reduce the footprint of unproductive land, and support ageing landowners to maintain and live on their rural properties.

This is a complex problem and we look forward to developing solutions together.

We've secured funding through the Federal Government's Smart Farms Small Grants program and will begin our design process in August, starting with conversations to hear what you think.

Register online to receive more information, or call Land Management Officer Stephanie Orive on 9433 3207.

nillumbik.vic.gov.au/smart-farms

Seed libraries are growing

The cooler air may be bracing, but winter is a great time to get out in your garden to start propagating seasonal veggies

You can visit one of our very successful Home Harvest Seed Libraries to collect or drop off seeds, meet your neighbours and learn some new skills along the way!

Some great options for this time of year include cabbage, beetroot, broad beans and spring onions.

Designed and constructed by local artist Ravi Sommerhalder, the network of eight seed libraries operates as a free community resource to encourage the growing and sharing of home-grown food, flowers and indigenous plants. The ongoing initiative is a collaboration between Nillumbik Shire Council and Banyule City Council.

You can find seed libraries located around the Shire at Eltham Library, Edendale Community Farm, Hurstbridge Community Hub, and upon reopening, Diamond Valley Library.

In Banyule, seed libraries are stationed at Ivanhoe Library and Cultural Hub, Rosanna Library, Watsonia Library and Shop 48 The Harmony Centre in Heidelberg West.

For more information go to nillumbik.vic.gov.au/home-harvest

The seed libraries are managed and run by community volunteers. Would you like to volunteer? Email environment@nillumbik.vic.gov.au



Artist Ravi Sommerhalder and Edendale Community Farm's Richard Rowe with one of the Home Harvest Seed Libraries at the launch of the program at the Hurstbridge Community Hub.

Milestone for former shire

April marked what would have been the 150th anniversary of the former Shire of Eltham.

But of course, no history of the area would be complete without reference to and acknowledgement of its Traditional Custodians, the Wurundjeri Woi-wurrung. This acknowledgement is critical to any comprehensive understanding and appreciation of the area's rich and extensive legacy.

The Shire was officially proclaimed on the 6 April, 1871 when the population in Eltham was only 165 people, with

2,550 people across the entire Shire. Helped by the extension of the railway from Heidelberg to Eltham in 1902, the population of the district grew, reaching almost 50,000 residents in 1994.

This was when parts of the Shire of Eltham were included with parts of Diamond Valley, Whittlesea and Healesville municipalities to form what is now Nillumbik.

Learn more about local history with the Eltham District Historical Society at ethamhistory.org.au or join one of their regular historical excursions.



Procession of parade floats in Main Road, Eltham, part of the Shire of Eltham Centenary celebrations, 10 April 1971.

Image courtesy of Shire of Eltham Pioneers Photograph Collection held jointly by Eltham District Historical Society and Yarra Plenty Regional Library.



Kate Tancredi and daughter Grace plant sweet bursaria for the Eltham Copper Butterfly in Woodridge Linear Reserve behind Peppermint Grove.



Neighbours unite for butterfly

A whole street of Eltham residents have joined forces to help the critically endangered Eltham Copper Butterfly

Peppermint Grove is the first entire street to take part in Nillumbik's Gardens for Wildlife program. The neighbours wanted to improve the habitat in their gardens to encourage the elusive butterfly.

Nillumbik Gardens for Wildlife is a collaboration between Council and the community to create habitat gardens for local wildlife. The free program involves visits from trained volunteer garden guides who provide advice on creating a wildlife garden including tips on plant choice and layout.

Phil Cavaleri wanted to do his bit to make his back yard, and neighbourhood, greener. After interest from his neighbours, he invited the whole street to join in.

"We are only 50-80 metres from the Pauline Toner Reserve for the Eltham Copper Butterfly and our main goal was to have the butterfly come through our street,"

he said. "We have seen a lot more wildlife coming through our garden and one of the residents has seen an Eltham Copper Butterfly in her back yard. Hopefully it's a sign something we have done is working."

Kate Tancredi and her family moved into Peppermint Grove during the COVID-19 lockdown of 2020.

"For us it's been great to connect to the environment and our neighbours. We have built a lot of friendships," Ms Tancredi said. "I've enjoyed the program so much I've now become a Gardens for Wildlife volunteer guide myself."

More than 80 people have now joined the program.

You can register to be part of the program at nillumbik.vic.gov.au/gardens-for-wildlife

Ken creates a garden oasis

A Diamond Creek resident has transformed a rocky and barren road reserve into a beautiful community garden.

Ken Ramplin has spent more than 10 years creating the bushland oasis in Rangeview Road for all the residents to enjoy.

"It's now a lovely area and there's a seat there that looks over the Diamond Creek and township," Mr Ramplin, a resident of 46 years, said.

Mayor Peter Perkins, Yan Yean MP Danielle Green and Eltham MP Vicki Ward (pictured) recently paid a visit.

"It's people like Ken who make Diamond Creek such a wonderful place to live," Cr Perkins said.

RIGHT: Ken Ramplin's garden in Diamond Creek

Green light for road

Two significant river red gums and the historic Doreen General Store and Post Office will be protected under Stage 2 of the Yan Yean Road upgrade by the Victorian Government.

Planning Minister Richard Wynne has endorsed the design for the project following his assessment of an Environment Effects Statement (EES).

The Minister recommended realigning golf holes of the Yarrambat Park Golf Course to avoid the need for a 10-storey high fence along the road, which could pose a risk to fauna including the endangered Swift Parrot and Grey-headed flying fox.

Major Road Projects Victoria (MRPV) will upgrade Yan Yean Road from Kurrak Road in Yarrambat to Bridge Inn Road, Doreen.

Council made a submission as part of the EES process.

While the Minister has endorsed MRPV's preferred option (Option B) for the intersection of Bridge Inn and Doctors Gully roads – protecting the two river red gums and the Doreen General Store – Council had advocated for Option C.

Option C also protected the trees and buildings, but had a smaller footprint, minimised the impact on the green wedge, retained a more rural feel and had minimal land acquisition.

roadprojects.vic.gov.au





All fired up

There's nothing like a toasty evening by the fire.

This winter, make sure you are using the correct wood and are storing it correctly. Avoid green wood and check it is fully dried. This ensures both fire efficiency and prevents pollution.

Visit epa.vic.gov.au and search for 'wood smoke' to learn more.

New parking permits

Victoria has a new Accessible Parking Permit (APP) Scheme which streamlines the application process, making it easier, simpler and consistent across the state.

Nillumbik residents and organisations who require a new permit, or need to renew or replace a permit, can apply via the new application process.

nillumbik.vic.gov.au/Accessible-Parking-Permit

Funding for gender equality

Council is proud to once again support the global 16 Days of Activism Against Gender-Based Violence campaign, from 25 November to 10 December 2021.

We will provide grants of up to \$500 to support awareness-raising and community-led projects that challenge stereotypes and promote gender equality.

Applications open 26 July.

nillumbik.vic.gov.au/16-days

There's plenty of Living and Learning to do

Choose from a great range of courses, groups and training at Living & Learning Nillumbik

It has been heart-warming to welcome our participants back in a COVID-safe manner to our Neighbourhood Houses in Eltham, Diamond Creek and Panton Hill. We have been able to provide a range of opportunities to share, learn and socially connect.

From art, craft and language classes, to makerspaces, walking groups and a new drama class for seniors, there's plenty on offer.

During Term 2 we celebrated Neighbourhood House week and thanked our amazing volunteers during National Volunteer Week.

Our volunteer community gardens are thriving, and there is a range of other volunteering opportunities across our three sites. We are also taking expressions of interests for volunteers to serve on our advisory committee.

More exciting news is that the Registered Training Organisation (ToID 3989) has relocated to 905 Main Road, Eltham. This is where all face-to-face workshops for our accredited qualification courses as well as some pre-accredited courses will be delivered. These include Certificate

III in Individual Support – Ageing, Home and Community (CHC33015), Certificate III in Early Childhood Education and Care (CHC30113) and Diploma of Early Childhood Education and Care (CHC50113).

Recently Learn Local delivered its first funded barista training and we look forward growing this program in collaboration with Council's Youth team and local businesses.

Visit our website livinglearningnillumbik.vic.gov.au, call 9433 3744 or email info.livinglearning@nillumbik.vic.gov.au to find out more.



The Crafty Cats Makerspace at Panton Hill Neighbourhood House.



Applications closing for kinder

Preschool applications for for three and four-year-old programs in 2022 close on Wednesday 30 June 2021. Any applications received after this date will be included in the second round of offers. Preschool offer rounds commence on Monday 12 July.

nillumbik.vic.gov.au/preschool



Oh baby, we're back

Maternal and Child Health services have returned to business as usual, with the resumption of face-to-face appointments

Maternal and Child Health (MCH) Coordinator Sonia Evans said the team was thrilled to welcome parents, babies and toddlers back into MCH centres after the impact of the COVID-19 pandemic.

"MCH service delivery changed overnight with the announcement of the State of Emergency in Victoria," Sonia said.

"Our service went from seeing all clients face-to-face for 30-45 minute appointments to only seeing young babies for 15-minute face-to-face visits, with the remainder of consults done over the phone or via Telehealth."

The MCH nurses quickly adapted first-time parent groups to be held virtually, and continued their breastfeeding support service over the phone. Sonia said while staff adjusted well, they were pleased to see parents and children in-person again.

That's not the only big news at MCH centres. While some councils have seen a reduction in births, Nillumbik is having a mini baby boom!

"We are currently on track for a 50-baby increase over the year, which for a small Council is quite substantial," Sonia said.

nillumbik.vic.gov.au/mch

New hub to help find grants

Are you a community group, business or not-for-profit organisation that needs funding to deliver a project or initiative for the Nillumbik community?

Council has launched Nillumbik Grants Hub, a one-stop shop that takes the guesswork out of searching for all available grants from federal, state, local government and philanthropic funding opportunities.

This free, easy-to-use online tool also provides support, information and top tips, offering grant-seekers a greater opportunity to plan well-prepared applications.

By registering, you can subscribe to receive regular alerts and create a custom search tool relevant to your area of interest.

For more information and to get started, visit nillumbik.grantguru.com.au



yourground

Putting safety on the map

How safe do you feel in our public spaces? We want to hear from women and gender-diverse people in our community about where you feel safe and unsafe across the Shire.

Nillumbik Shire Council has joined with Monash University's gender, design and space specialists XYX Lab and digital consultancy CrowdSpot to gather perceptions of safety in public spaces.

The new YourGround interactive map allows users to anonymously drop a pin and share a story or experience about local streets, parks, trails and recreational spaces across Victoria, including Nillumbik.

Nillumbik is one of 20 councils taking part in the project. The data will help us make our public areas safer, more inclusive and equitable.

Share your stories at yourground.org

Submissions close in July.

Nillumbik Grants Hub

Take the guesswork out of searching for grants



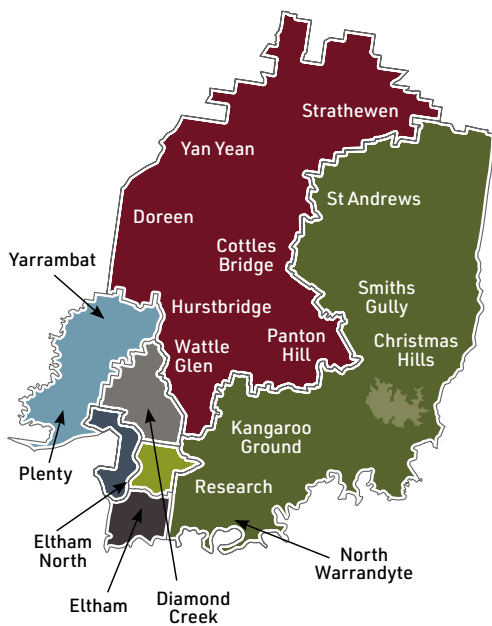
nillumbik.grantguru.com.au  Nillumbik



YOUR COUNCILLORS

✉ Postal address for Council and all Councillors:

Nillumbik Shire Council
PO Box 476
Greensborough VIC 3088



KEY

- Blue Lake Ward
- Bunjil Ward
- Edendale Ward
- Ellis Ward
- Sugarloaf Ward
- Swipers Gully Ward
- Wingrove Ward



**Mayor
Cr Peter Perkins**

Ellis Ward

☎ 0437 455 064
✉ peter.perkins@nillumbik.vic.gov.au



**Deputy Mayor
Cr Frances Eyre**

Swipers Gully Ward

☎ 0466 049 798
✉ frances.eyre@nillumbik.vic.gov.au



Cr Richard Stockman

Blue Lake Ward

☎ 0438 143 678
✉ richard.stockman@nillumbik.vic.gov.au

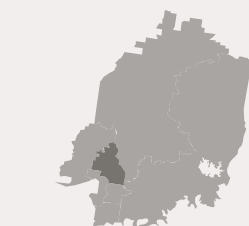
A lot of construction is happening in Diamond Creek with upgrades at the Netball Courts, indented parking and new footpath in Elizabeth Street, improved access at Marngrook Oval and works for the rail line duplication to Wattle Glen.

Stage 2 of the trail extension from Wattle Glen to Hurstbridge is expected to open early next year.

I'm advocating hard for a creek bank trail connection underneath the bridges at Main Hurstbridge Road in the centre of town as the trail literally disappears at that point. Traffic and congestion improvements to Station and Gipson streets also remain high on my agenda, along with playground improvements and public amenities in Ryans Reserve.

The Council grant-funded mural on Reece's plumbing should be coming to life. Thanks to Josh Allen and Diamond Creek Rotary.

Finally, please consider gym membership at the Diamond Creek Community Centre that will also give you access other Nillumbik leisure centres.



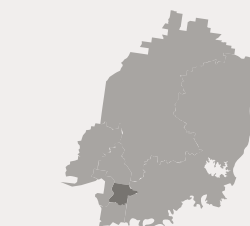
Ellis Ward covers Diamond Creek and surrounds.

It's been a busy few months, and during this time I've continued to reach out to residents to hear their concerns, meet with clubs and organisations, and attend events such as the Seniors Lunch, Eltham Football Club's first game, the Women in Business Networking Lunch, and Positive Ageing Advisory Committee meetings, which I chair.

Work on the Leane Drive traffic lights continue, and early discussions have begun on how best to improve connections and safety between the Research shops and industrial estate.

My priority as your local councillor is being here to listen to you and advocate on your behalf. Please don't hesitate to contact me to share your ideas and concerns for our area.

As part of my commitment to consultation, I have organised a Swipers Gully Ward Meeting on Thursday 24 June from 7pm at the Eltham Community and Reception Centre. You can register to attend and submit questions at nillumbik.vic.gov.au/ward-meetings.



Swipers Gully Ward includes the Eltham area north of Grove St/ Wycliffe Cres, and bounded by Main, Allendale and Reynolds roads.

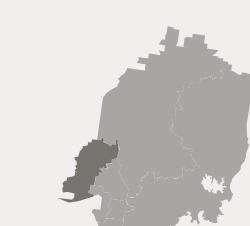
Serving my community on Council continues to be all I expected and more.

I would first like to give a big shout out to Cr Natalie Duffy, who has been bravely battling some medical issues, yet is still a pillar of the community and someone I draw a lot of strength from.

Council advisory committees are achieving great results and I'm honoured to be a representative on a number of them. I have inspected works at the Diamond Valley Sports and Fitness Centre redevelopment and library upgrade, and both are progressing well. During the last quarter, I hosted a Yarrambat/Plenty Residents Forum. We've had great feedback and I'm even trying to solve some ongoing federal and state issues.

I would love to see you at my Blue Lake Ward Meeting on Monday 12 July, 7pm at the Council Chambers, Civic Drive, Greensborough. Register and send questions to nillumbik.vic.gov.au/ward-meetings

Finally, I would like to commend you all for having such a strong community spirit in this year of rebuilding, reconnecting and rethinking.



Blue Lake Ward covers Plenty, Yarrambat and parts of Greensborough.



Cr Karen Egan
Bunjil Ward

☎ 0438 341 595
✉ karen.egan@nillumbik.vic.gov.au

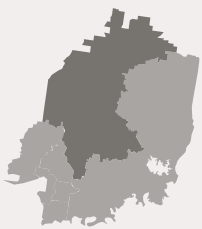
The rural parts of the Shire have seen some exciting developments this year, and I'm pleased to see Bunjil ward residents benefit.

A State Government Growing Suburbs Fund (GSF) grant for \$2 million has been secured for the Graysharps Road precinct plan, and Council is contributing to having the outdoor netball courts resurfaced.

Stage 1 of the Diamond Creek Trail extension has been completed to Wattle Glen and Stage 2 to Hurstbridge is well underway.

A Lone Pine was planted at the ANZAC Memorial Park in Hurstbridge in April. Disappointingly, it was later stolen but I'm happy to report it has been recovered and is now being cared for at Edendale Farm until we can replant it. The park itself will continue to be both a memorial and playspace when new play equipment is installed soon.

Amendment C131 to the Nillumbik Planning Scheme seeks to regulate earthworks in the green wedge and address the problem of the dumping of fill in parts of Nillumbik. Comment on the proposal until 3 June on our Participate website.



Bunjil Ward covers Arthurs Creek, Doreen, Hurstbridge, parts of Kinglake, Kinglake West, Nutfield, Panton Hill, Strathewen and Yan Yean.



Cr Natalie Duffy
Edendale Ward

☎ 0466 043 493
✉ natalie.duffy@nillumbik.vic.gov.au

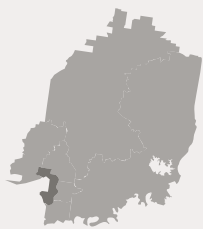
Hi everyone, thank you for putting your trust in me to advocate for you. I am consciously working to put the community at the heart of Council and am grateful to everyone who has contacted me to help with issues.

Recently, Council has worked with Redbacks Football Club to deliver a new synthetic pitch. The Adventure Playground Oval has reopened for family fun and community sport. Nillumbik U3A and Eltham Football Club have moved into the Eltham Central Pavilion.

The off-leash dog park is progressing at Dansey's Paddock (near Eltham Men's Shed) in Eltham North and concept plans can be viewed via Council's Participate Nillumbik website.

Cr Eyre and I have been advocating with the support of Vicki Ward MP for a signalised pedestrian crossing over the train line between Edendale Farm and Allendale Road. Sign our petition at <http://chnng.it/Y2RgLt8kMY>

Please contact me about what matters to you and have your say on Council projects via Council's Participate website. Your opinion is important.



Edendale Ward covers Eltham North and parts of Diamond Creek.



Cr Ben Ramcharan
Sugarloaf Ward

☎ 0476 175 359
✉ ben.ramcharan@nillumbik.vic.gov.au

Cr Frances Eyre and I held our first community meeting in Research in March. We got some fantastic input.

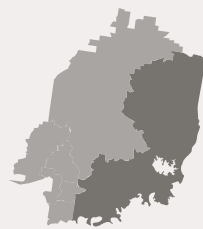
I'm looking forward to my next community meeting in North Warrandyte. Stay tuned for details.

It's been great to see some landscaping at Research Shops and we're excited for the toilet block to be replaced later this year.

I've been talking to NBN Co about how we can improve NBN connections across Sugarloaf Ward. Please let me know if you're having problems with your internet and I will pass this on.

Our Local Law review will investigate regulating fencing to safeguard our precious wildlife. Down the track, I also hope to address roadkill among other important measures.

Road safety is an issue in Nillumbik, including in St Andrews, Kangaroo Ground, Christmas Hills, North Warrandyte and Research. I'm arranging a meeting with the Department of Transport to ask for action.



Sugarloaf Ward covers Bend of Islands, Christmas Hills, Kangaroo Ground, North Warrandyte, Research, Smiths Gully, St Andrews and Watsons Creek.



Cr Geoff Paine
Wingrove Ward

☎ 0438 148 283
✉ geoff.paine@nillumbik.vic.gov.au

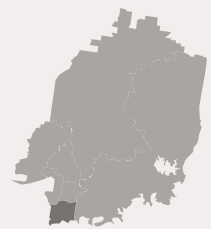
It's been a busy time at Council, and in Wingrove ward.

The Eltham Craft and Produce Market will make a welcome return (with a new management team recently appointed), Montsalvat has the Nillumbik Prize on exhibition (don't miss out) and as the winter months get darker, upgrades to the lights at Eltham Lower Park front oval and Bridge Street Reserve have been announced (thank you Victorian Government).

We're about to share some traffic congestion busting ideas with the community (thanks to \$5 million in federal funding) to help make the Eltham Activity Centre more pedestrian friendly and connected, and a big thanks once again to the State Government for their funding of upgrades to Eltham Skate Park.

Please stay patient with the roadworks at the Fitzsimons Lane roundabout – it'll be slow going for some time.

Hope to see you at my Ward Meeting on Wednesday 30 June, 7.30pm at the Eltham Community and Reception Centre to discuss local issues including our congestion busting ideas for Eltham. Register and send questions to nillumbik.vic.gov.au/ward-meetings



Wingrove Ward covers Eltham South.

What's on this winter



Nasir Moradi's work, *Paradise*, will be part of the Journey's End: The Journey's End Artists exhibition at Eltham Library.

Journey's End: The Journey's End Artists FREE

2 July – 1 August
Eltham Library Community Gallery, Panther Place

Journey's End is symbolic of a meeting place between cultures. The artworks in this exhibition reflect the experiences of refugee artists upon arrival in a new land, as well as the perspectives of the Australians who helped them.

nillumbik.vic.gov.au/Events/journeys-end

WARD MEETINGS

Register and provide any questions you have at nillumbik.vic.gov.au/ward-meetings

Swipers Gully Ward FREE

Thursday 24 June, 7pm
Eltham Community and Reception Centre, 801 Main Road, Eltham

Meet Deputy Mayor Frances Eyre and discuss the local issues that matter to you.

Wingrove Ward FREE

Wednesday 30 June, 7.30pm
Eltham Community and Reception Centre, 801 Main Road, Eltham

Meet Councillor Geoff Paine to discuss local issues including Council's "congestion-busting" ideas for Eltham.

Blue Lake Ward FREE

Monday 12 July, 7pm
**Council Chamber
Civic Drive, Greensborough**

Meet Councillor Richard Stockman and discuss the local issues that matter to you.

ARTS AND CULTURE

All on Board by Lisa May FREE

Until 27 June
**Eltham Library Community Gallery,
Panther Place**

A series of works on wood and inspired by local landscapes, people and wildlife.

nillumbik.vic.gov.au/lisa-may

Surrounding: Eltham High School staff FREE

6 August – 5 September
**Eltham Library Community Gallery,
Panther Place**

Eltham High School staff respond to the theme of Surrounding.

nillumbik.vic.gov.au/elcg

GARDEN

Setting up a worm farm FREE

Saturday 19 June, 2pm-3pm
Edendale Community Environment Farm, Gastons Road, Eltham North

Learn how to set up a worm farm and the easiest methods to care for them.

Bookings: nillumbik.vic.gov.au/events-activities-workshops

COMMUNITY

Staying Well as We Age FREE

Part 1: Managing our Anxiety and Stress

Friday 11 June, 11am-12.30pm
Eltham Library, Panther Place

Explore techniques and strategies to deal with stress and anxiety.

Bookings: staying-well-managing-anxiety.eventbrite.com.au

Autism strategies for parents FREE

Monday 14 June, 10am-11.30am (online)

Discuss key strategies for parenting children with Autism Spectrum Disorder.

Bookings: nillumbik.vic.gov.au/parenting-series

How to help your anxious child FREE

Wednesday 23 June, 1pm-2.30pm (online)

Learn helpful ways to respond and support a child with anxiety.

Bookings: nillumbik.vic.gov.au/parenting-series

Living your best life: advance care planning FREE

Thursday 24 June 10am-11am
**Diamond Creek Living & Learning
119 Cowin Street**

Advance care planning is thinking about and documenting your preferences for future health care. Learn how to create your plan with Banksia Palliative Care Service.

Bookings: advance-care-planning-nillumbik.eventbrite.com.au

New Dad Support Group FREE

Monday 5 July, 7pm-8.30pm (online)

This session aims to provide new fathers with support and connection.

nillumbik.vic.gov.au/parenting-series

Staying Well as We Age FREE

Part 2: Managing Low Mood – Are you feeling blue and what to do about it?

Friday 9 July, 11am-12.30pm
Eltham Library, Panther Place

This session will look at the symptoms of depression and low mood and what to do if you or someone you love is feeling low.

Bookings: staying-well-managing-mood.eventbrite.com.au



Enjoy the festivities and beautiful surrounds in Hurstbridge this August.

Hurstbridge Wattle Festival FREE

Sunday 29 August, 10am-4pm
Hurstbridge Township

Celebrate the end of winter at this annual event that first began in 2004. Explore the township of Hurstbridge, visit the shops and markets, try some local food and produce, enjoy various fun activities and great music. And, of course, no visit is complete without a ride of the steam train.

For the full program and map, go to wattlefestival.org.au

COMMUNITY

Dying matters – All you need to know about palliative care

Tuesday 20 July, 11am-12pm
Hurstbridge Community Hub

Learn about palliative care, who can benefit from it, how to access it and how it supports not only the ill person, but also their carers. With Banksia Palliative Care Service. Morning tea provided.

Bookings: palliative-care-nillumbik.eventbrite.com.au

Navigating Sex: FREE

How to support your young person as they become sexually active

Thursday 22 July, 7pm-8.30pm (online)

As part of the Nillumbik Parenting Series, join Family Planning Victoria to discuss the importance of evidence-based, age and developmentally appropriate relationships and sexuality education. This session will also identify ways of talking with young people around relationships, reproductive and sexual health.

Bookings: nillumbik.vic.gov.au/parenting-series

Bringing death to life: FREE

Grieving and celebrating life

Friday 6 August, 1.30pm-3pm
Bridges Restaurant
1075 Heidelberg-Kinglake Road,
Hurstbridge

Join us and Banksia Palliative Care to talk about death and dying, and how to support bereavement. Complimentary cake and coffee. In celebration of Dying to know day – Sunday 8 August.

Bookings: grief-and-bereavement.eventbrite.com.au

Grant Acquisition – FREE

Writing successful grants
Wednesday 11 August, 6.30pm-8pm
Eltham Leisure Centre
40 Brougham Street

This workshop gives community groups and clubs the tools to prepare business cases and grant applications.

Bookings: nillumbik.vic.gov.au/grant-writing-workshop

Community Training Calendar

FREE

To support the amazing work of Nillumbik's community groups, clubs and volunteers, Council is excited to launch the new Community Training Calendar.

The calendar is a one-stop-shop for community groups, clubs and volunteers to access free training.

Upcoming Sessions:

Volunteer Recruitment, Retention and Recognition

Wednesday 9 June
7pm-9pm (online)

How to Host a Zoom Meeting

Wednesday 23 June
7pm-9pm (online)

Marketing and Media

Wednesday 14 July
6.30pm-8.30pm
Hurstbridge Community Hub

For information and to register, visit nillumbik.vic.gov.au/Community-Training-Program

Bushfire Resilience Inc webinar series

Register at bushfireresilience.org.au

Reduce your house and property risk

Wednesday 21 July, 7.30pm (online)

Gain practical knowledge and strategies to assist in preparing your home to reduce the risk of damage from bushfire.

Get water ready: tanks, pumps and sprinklers

Wednesday 4 August, 7.30pm (online)

Hear from Justin Leonard of the CSIRO, on ways to prepare your home for bushfire season.

Your physical and emotional preparation

Thursday 19 August, 7.30pm (online)

An expert panel will provide vital information on how to look after yourself, family and friends in the event of bushfire.

Service dashboard

Council is committed to transparent reporting and accountability to the community

In support of this commitment, *Nillumbik News* includes a service dashboard to indicate performance across a range of key council services. Council's Annual Community Survey results continue to reinforce that residents rank core service delivery as important.

A snapshot of service performance for the January-March 2021 quarter is below, which provides a comparison between current and previous performance.



CRAFT & PRODUCE MARKET

In Eltham

Tradition continues

The Craft and Produce Market in Eltham is back!

Diamond Valley Community Support Inc. has taken over the operation and management of the beloved market, which has been purveying local handcrafted wares and produce for more than 40 years.

Council has granted Diamond Valley Community Support Inc. a three-year licence to operate the market, which returns to the Eltham Library precinct at Panther Place and Alistair Knox Park.

The first market under Diamond Valley Community Support Inc. management is on Sunday 20 June, 8.30am-2pm.

The market will then resume its traditional schedule, running on the third Sunday of each month.

Come along and check out the variety of quality products on offer and support our local artisans.

For further details, please contact the Diamond Valley Community Support Inc. coordinator via email: dvcsmarkets@dvsupport.org.au

WASTE COLLECTION



% of kerbside waste collections diverted from landfill

74.40%

0.3% less than previous quarter
30.3% better than Victorian average

WASTE COLLECTION



% of bins collected per total collections provided

99.97%

Same as previous quarter
0.08% better than last year

ANIMALS RECLAIMED



% of pets collected by Council who are reunited with their owners

100%

15.5% better than previous quarter
58.7% better than Victorian average

LIBRARY SERVICES



Percentage of residents who are active library members

16.35%

10% less than last year
9.4% better than Victorian average

PLANNING DECISIONS



% of planning applications decided within the 60-day legislated timeframe

59.14%

7.1% less than previous quarter
14.3% better than last year
14.8% less than Victorian average

FOOD SAFETY



Time taken to action food complaints

1.75 days

0.5 days more than previous quarter
0.14 days less than Victorian average

MATERNAL CHILD HEALTH



Total number of Key Ages & Stages* activities this quarter

1357

10% more than previous quarter
*Also known as Growth and developmental checks of children

CUSTOMER SERVICE



Number of phone calls

10,094

27% less than previous quarter
15% less than last year

CUSTOMER SERVICE



Average speed of answering calls from the community this quarter

37 sec

18% improvement on previous quarter
23 seconds better than industry best practice (60 seconds)



Service Improvement: Anticipating customer requests

Providing timely and accurate information to the community is part of our 'customer first' commitment.

Phone contact with Council is still a preferred contact method for many of our residents.

Our Customer Service team continues to receive over 10,000 calls per quarter from the community, which can sometimes result in the customer being placed on hold during peak times.

Recent analysis of previous calls and anticipating customer requests based on

Council activity has allowed us to implement targeted on-hold messaging; providing the customer with the most up-to-date information or provision of a self-service option they may not have been aware of.

While our data indicates that our phones are answered in a relatively short period of time (averaging 37 seconds this quarter which is 23 seconds better than industry average of 60 seconds), for some callers their questions can now be addressed even more effectively while being on hold.



Changes to recycling

Nillumbik's household recycling goes to Cleanaway's recycling facility, where it's sorted and bundled up for local and international markets.

The recycling industry has faced significant challenges in recent years due to restrictions on export markets and limited local demand for recovered materials. As a result, Cleanaway have implemented changes to help improve the quality of material being collected to ensure it can be recycled.

The changes include a restriction on plastics and metals as well as no beverage cartons.



✓ Rigid plastic bottles and containers with label 1, 2, 3, 4, or 5 only



✗ No plastic toys



✗ No milk, juice or long-life cartons and coffee cups



✗ No pots, pans or other scrap metal. Steel or aluminium cans only

All scrap metal can be recycled at our Recycling Centre in Plenty.

If you are unsure about an item, please check our online A-Z recycling guide at nillumbik.vic.gov.au/a-zrecycling

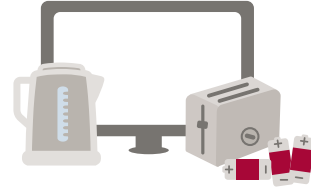
Other disposal options

Recycling Centre

290 Yan Yean Road, Plenty

Open 8am-4pm Friday, Saturday, Sunday and Monday
Closed Tuesday, Wednesday, Thursday and public holidays

✓ Recycle free of charge:



- e-waste* (items with a plug, cord or battery) eg televisions, computers, appliances, mobile phones
- batteries – household, car and mobile phone
- CDs, DVDs, videos and cassettes
- cardboard (excluding waxed cardboard)
- household recycling
- light globes/bulbs and fluoro tubes
- scrap metal* eg bike, stove, washing machine, dryer, metal poles, roofing
- x-rays

* Charges apply for fridges, freezers and air conditioners

Charges apply for:

- air conditioners
- fridges and freezers
- garden materials
- mattresses
- plaster
- polystyrene/foam/bean bag beans
- tyres and rims
- wood – processed eg treated pine, fence paling, untreated timber
- other non-recyclable items

Pre-sort free-of-charge items and different types of waste in your load – it helps with a quick drop off and may even save you money.

For a full list of accepted items, prices and items we don't accept, visit: nillumbik.vic.gov.au/rrc

✗ Things we don't accept:

Asbestos, gas bottles, fire extinguishers and paint can be taken to other nearby facilities. Call us or visit our website for details.

Look out for your green waste vouchers on your rates notice

Reuse Shop

Open 9am-3.30pm Friday, Saturday, Sunday and Monday

Closed Tuesday, Wednesday, Thursday and public holidays

Visit the on-site shop for a range of affordable second-hand goods, and support waste minimisation through re-use.

Hard waste

You can book one free collection (two cubic metres) each financial year.

Extra collections are available at cost.

9433 3512
nillumbik.vic.gov.au/hard-waste

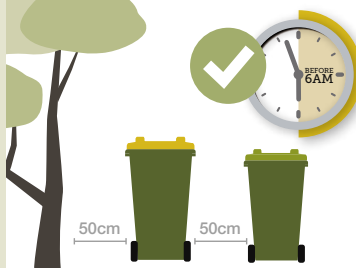
Composting and worm farms

Council offers a range of discounted products online or at Edendale Farm.

You can also take part in our free composting and worm farm workshops at Edendale Farm.

nillumbik.vic.gov.au/composting

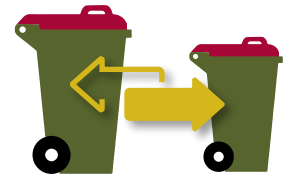
How to put your bins out



Place bins out by **6am** on collection day, half a metre apart and away from trees, power poles and cars.



If your bin goes missing or is damaged, report it online nillumbik.vic.gov.au/bins or call us on 9433 3111.



You can downsize, upsize or order extra bins. Visit nillumbik.vic.gov.au/bins or call us to find out more.

Squeeze any air from bags of rubbish before placing in your landfill bin. This will create more space in your bin, stop waste from getting stuck and prevent a partially-emptied bin.



Do not over compact your bin.



Do not overfill; the lid must be closed.



Tear off and put on your fridge

Bin collection calendar 2021-2022



Green waste
(Green lid)

Collected **weekly** and turned into compost

Recycling
(Yellow lid)

Collected **fortnightly** and recycled

Landfill
(Red lid)

Collected **fortnightly** and goes to landfill

All food scraps: leftovers, fruit and vegetables, bread, cereal, rice, noodles, meat scraps and dairy (loose or wrapped in newspaper or paper towel)

Garden prunings and weeds

⊗ No plastic, compostable or biodegradable bags

Paper and cardboard

Hard plastic bottles and containers labelled with ♻️ or ♻️

Glass bottles and jars (lids off and in the recycling bin)

Cans and tins, foil (scrunched in a ball), empty aerosols

✔ Loose, not in a plastic bag
⊗ No soft plastics

Broken pyrex, ceramic, crockery, glass and mirror

Nappies, textiles, polystyrene and foam

Cartons (milk, juice and long-life) and coffee cups

Plastic bags and other soft plastics

⊗ No food
⊗ No garden material

Recycle soft plastics at a REDcycle bin at Coles or Woolworths redcycle.net.au

For more information on waste and recycling in Nillumbik including more bin options and an A-Z recycling guide go to nillumbik.vic.gov.au/waste

July 2021	August 2021	September 2021	October 2021
S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	S M T W T F S 31 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
November 2021	December 2021	January 2022	February 2022
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March 2022	April 2022	May 2022	June 2022
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○ Bins will be collected on the Saturday due to Good Friday and Anzac Day public holidays.

Opening hours

Customer Service

Civic Drive, Greensborough

9am-5pm
Monday to Friday except
Queen's Birthday
Monday 14 June

Call centre

9433 3111

8.30am-5pm
Monday to Friday except
Queen's Birthday
Monday 8 June

Recycling Centre

290 Yan Yean Road, Plenty

Open 8am-4pm
Friday, Saturday, Sunday
and Monday

Closed Tuesday, Wednesday,
Thursday and public holidays

COVER

Our new Youth Council

Printed in Nillumbik, using vegetable inks on Australian-made 100% recycled paper.

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If you need this document in another format please contact Nillumbik Shire Council on 9433 3111.